

Same mission. New name.

2014 ANNUAL REPORT



**EOE**

 **Spiritrust Lutheran™**

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[www.SpiritrustLutheran.org](http://www.SpiritrustLutheran.org)

 **Spiritrust Lutheran™**

Formerly Lutheran Social Services of South Central Pennsylvania | [www.SpiritrustLutheran.org](http://www.SpiritrustLutheran.org)



Building on the strong foundation that has been laid for us, we have grown strategically over the last decade by:

- Growing our senior living services with the opening of Lutheran Retirement Village at Utz Terrace, now SpiriTrust Lutheran™, The Village at Utz Terrace
- Expanding hospice services into York County
- Bringing the LIFE program to Franklin and Cumberland counties
- Expanding our home care and hospice programs into eleven new counties in central and eastern Pennsylvania through the consolidation of a sister agency's hospice and home care programs into ours
- Acquiring Sacred Heart Health System's home health and hospice program in the Lehigh Valley
- Restructuring and repositioning our other life enhancing services to enable us to serve more people in a way that will have greater impact upon our local communities
- Successfully conducting a capital campaign necessary to support our new Assisted Living and Memory Support residence at SpiriTrust Lutheran™, The Village at Sprenkle Drive.

During this time of growth we were focused on two strategic objectives: growing the number of people we can serve and strengthening our place in the markets we serve. We have accomplished this united under a common vision, but not under a common brand. In late 2013, the Board of Directors adopted a strategic initiative to rebrand LSS to be more descriptive of who we are, where we serve and what we do. In November of 2014, the Board of Directors approved changing our name to SpiriTrust Lutheran so that we could continue to

move forward, not only with a united vision, but also under a united brand.

Some have asked, "why make the change?" Our reasoning is actually quite simple. In today's health care and human service environment, it is important to bring both strength and depth to the market place. Although we have done an excellent job of growing and strengthening the agency, we recognized that many did not know the full array of services we provide. The need to unite all we do under a common brand became essential to our continued success.

Others have asked, "why this name?" As we worked through a very deliberate process of exploring the strengths and weaknesses of our current name, two truths were apparent: our Lutheran heritage was at the very root of what we do, and we no longer just serve persons in South Central Pennsylvania. Building on those facts, we knew that our new name must be more reflective of what we do while still staying true to our heritage and core values. We also discerned that our new name must reflect both our calling to live out the spirit of God's love for His children and reinforce the sacred trust we have as we enable those we serve to achieve their optimal quality of life.

Hence our new name, SpiriTrust Lutheran. I believe we accomplished what we intended to do as we looked to rebrand the organization. We created a name that unites us under a common banner, recognizes our Lutheran heritage, emphasizes the vision that we serve in Christ's name, and reinforces the sacred trust with those we serve.

As we look forward to 2015 and beyond, we are excited and energized by the message our new name carries and the promise that comes with that name. The promise to always remember that we are called to serve in the spirit that Christ has taught us, and that the trust that has been placed in us must be earned every day. As we look to our future, we move forward together as SpiriTrust Lutheran, serving one child of God at a time.

Looking toward the future,



Robert L. Rundle, President & CEO

Dear Friends,

**LIVING OUT a SPIRIT OF SERVICE**

*as we offer hope to those in need.*

**LIVING OUT a LEGACY OF TRUST**

*that has been handed down to us.*

These two phrases beautifully capture what it means to be SpiriTrust Lutheran™. For more than sixty years, our agency faithfully has served the needs of God's children in south central Pennsylvania and northern Maryland.



**MISSION STATEMENT**

SpiriTrust Lutheran, witnessing to the Gospel of Jesus Christ, provides exceptional health, human and senior living services by supporting persons in achieving an optimal quality of life.

**VISION STATEMENT**

SpiriTrust Lutheran is recognized as a leader in service excellence as we compassionately care for the children of God.

**CORE VALUES**

**HERITAGE:** We honor our Lutheran heritage to reach out in love to those in need, recognizing no one is outside God's mercy.

**SERVICE:** We commit ourselves to the total well-being of those who place their trust in us.

**INTEGRITY:** We hold as a sacred trust each life we touch. We honor our promise and act ethically in all we do. We dedicate ourselves to excellence in all we do.

**DIGNITY:** We respect and honor the uniqueness of all God's children.

**STEWARDSHIP:** We celebrate that all gifts are entrusted by God. We dedicate ourselves to being good stewards of these gifts.

**2014 AT A GLANCE**

**Economic Impact**

Total Employees: 1,397

2014 Investment & Services:  
\$98.3 million

**Counties Served**

17 in Pennsylvania

3 in Northern Maryland

**Community Impact**

People Served: 17,578

Unfunded Care Provided:  
\$8.33 million

Charitable Contributions:  
\$3.84 million

Total Volunteers: 10,555

Volunteer Hours: 104,876

Total Value of Volunteer  
Hours: \$2.5 million

**Senior Living  
Communities**

Total Served: 2,116

Total Volunteers: 4,663

Unfunded Care: \$5.1 million

**Other Life Enhancing  
Services**

Total Served: 5,214

Total Volunteers: 308

Unfunded Care: \$661,000

**Community Health  
Services**

Total Served: 10,248

Total Volunteers: 246

Unfunded Care: \$2.5 million

# SpiriTrust Lutheran: DEEP ROOTS, BRIGHT FUTURE



Bishop James Dunlop leading the worship service at St. Luke's Evangelical Lutheran Church in Chambersburg celebrating the 25th Anniversary of Luther Ridge Retirement Community, now SpiriTrust Lutheran™, The Village at Luther Ridge.

From the moment you opened this year's annual report, you couldn't help but notice a few things that were different. Different colors. Different look and feel. And most important, a NEW NAME!

Lutheran Social Services of South Central Pennsylvania (LSS) was a name that served us well for many years. It was not, however, the only name we functioned under throughout our 63 years of service. What began as Lutheran Welfare Services and then transitioned to two other names is now SpiriTrust Lutheran™.

For an organization like ours, changing names is no small task. So why did we do it? Because in many ways, our old name had simply not kept up with who we are, what we do, and where we do it. Since our founding in 1951, we have grown tremendously beyond the provision of just social services, providing an array of ministries and programs that touch more than 17,000 lives every year.

For more information on the services provided by SpiriTrust Lutheran or to view a video about the new name, please visit [www.SpiriTrustLutheran.org](http://www.SpiriTrustLutheran.org).

This growth includes:

- A service footprint that has grown well beyond South Central Pennsylvania and now includes 17 counties in Pennsylvania and three counties in northern Maryland
- Six senior living communities that provide independent living, personal care and skilled care throughout Adams, Franklin and York counties
- Home care and hospice services providing care in 16 Pennsylvania counties and three in northern Maryland
- Two LIFE centers
- Other life-enhancing programs including services for the Deaf and hard of hearing, those who have been abusive, individuals in need of professional counseling, those seeking financial or tax assistance and three distinct volunteer-based programs.

So, we felt that we needed a new name to reflect all of that, and to allow us to grow even larger and broader in what we do and where we do it. SpiriTrust Lutheran is the culmination of a collaborative, intensive process during which we reflected upon our heritage, our service mission and our goals for the future. SpiriTrust Lutheran is not just our new name but a whole new expression that captures the essence of what we are and the care and compassion our amazing team delivers. It embraces our Lutheran heritage, our spirit of service and the trust that people have placed in us.

Of this change, our synod Bishop James Dunlop has perhaps summed it up best. He writes, "I particularly like the theology embedded in the new name. Luther's explanation in the Third Article of the Creed states that we cannot come to understand the word or belief in Jesus Christ except through the work of the Holy Spirit in us, and so there is a sense that we, as a Church, are driven by our trust in God's spirit working in us to build our faith. So to have an organization that centers itself on its trust in the spirit is core to who we are as an organization."



## SpiriTrust Lutheran PROGRAM DESCRIPTIONS

### SpiriTrust Lutheran™ Senior Living Communities

Six senior living communities that span York, Adams, and Franklin counties that offer residential (independent) living in cottages or apartments, personal care, skilled nursing or rehabilitative care and HUD apartments for income-qualified seniors. SpiriTrust Lutheran senior living communities include: SpiriTrust Lutheran, The Village at Gettysburg; SpiriTrust Lutheran, The Village at Kelly Drive; SpiriTrust Lutheran, The Village at Luther Ridge; SpiriTrust Lutheran, The Village at Shrewsbury; SpiriTrust Lutheran, The Village at Sprenkle Drive; and SpiriTrust Lutheran, The Village at Utz Terrace.

### SpiriTrust Lutheran™ Home Care & Hospice

SpiriTrust Lutheran Home Care & Hospice provides a broad range of home care services including home health care, telemonitoring, in-home support and hospice care to help people achieve independence, quality of life and peace of mind. Care is provided to individuals and families residing in northern Maryland through northeastern Pennsylvania.

### SpiriTrust Lutheran™ LIFE

SpiriTrust Lutheran LIFE is a creative program designed to enhance the ability of seniors to safely live in their homes and communities with dignity and independence by providing access to the full range of preventative, primary, acute and long-term services. SpiriTrust Lutheran LIFE serves seniors in Franklin and Cumberland counties in Pennsylvania.

### SpiriTrust Lutheran™ Foundation

The SpiriTrust Lutheran Foundation exists to grow philanthropic support for all the programs and services of SpiriTrust Lutheran and provide dynamic opportunities for volunteer services. It serves the needs and desires of individuals who want to make a difference in the world around them by sharing their time, talents and financial resources.

### SpiriTrust Lutheran™ Counseling Services

Professional counselors offer individual, family, couple and school-based counseling.

### SpiriTrust Lutheran™ Deaf Connections

SpiriTrust Lutheran Deaf Connections links the deaf and hard of hearing communities with the hearing community in south central Pennsylvania through interpreting, instruction, technology and other services.

### SpiriTrust Lutheran™ Domestic Abuse Solutions

This educational program offers alternatives to domestic abuse by providing the opportunity, information and skills training needed to help individuals who have used violence or abuse to begin living non-violently.

### SpiriTrust Lutheran™ Financial Education & Coaching

This program reaches out to individuals who are interested in making better financial decisions to improve their overall financial well-being through financial education and asset building workshops and individualized financial coaching.

### SpiriTrust Lutheran™ Senior Companion Program

Volunteers 55 and older provide companionship and support to other older adults living in York County as part of the National Senior Corps, the largest senior volunteer agency in the United States.

### SpiriTrust Lutheran™ Stephen Ministry

Stephen Ministers are trained lay people who provide ongoing Christian support to people who experience a wide range of life transitions.

### SpiriTrust Lutheran™ Touch-a-Life

These volunteers provide service to those of any age with a specific short-term need for support.

### SpiriTrust Lutheran™ Volunteer Income Tax Assistance

The Volunteer Income Tax Assistance program helps low and moderate income taxpayers prepare and file their tax returns at no charge.

# CAPITAL CAMPAIGN: BUILDING FOR THE FUTURE



**CARING**  
FOR THOSE WHO  
CARED FOR US



MAIN: Capital Campaign donations at work as construction begins on SpiriTrust Lutheran™, The Village at Sprenkle Drive expansion project. TOP LEFT: Construction employees spread concrete at the site of the new Assisted Living residence at SpiriTrust Lutheran, The Village at Sprenkle Drive.

For the first time in many years, we conducted a \$4.5 million fundraising initiative, *Caring For Those Who Cared For Us*, The Campaign for the Greater York Region, to raise necessary funds to support construction of Assisted Living and Assisted Living Memory Care residences, in addition to the expansion of the Glatfelter Community Center, at SpiriTrust Lutheran, The Village at Sprenkle Drive.

**We are proud to announce that the campaign has raised \$5.7 million – surpassing the goal by more than \$1.2 million.**

“We are grateful beyond words to those many loyal donors and new friends that have helped us achieve this level of success,” said Glenn Miller, SpiriTrust Lutheran vice president for External Relations. “We are especially grateful to our campaign cabinet, including our co-chairs Rob Bowen and Joe Crosswhite and honorary co-chairs Tony Campisi and Tom Norris.”

Campaign cabinet leadership included honorary co-chairs Anthony P. Campisi and Thomas C. Norris; honorary vice chair Kathy Glatfelter Costello; co-chairs Robert Bowen and Joe Crosswhite; and cabinet members D. Reed Anderson, Esq, Leslie W. Brant, Henry J. Christ, Elizabeth Dellinger,

George W. Fishel, Michael R. George (in memoriam), Dave C. McIntosh, John M. Ulrich and Joseph C. Wagman.

“SpiriTrust Lutheran and everyone involved in the campaign have been on a journey this past year. The Campaign for the Greater York Region set a goal of raising a minimum of \$4.5 million in support of our \$16 million expansion project at SpiriTrust Lutheran, The Village at Sprenkle Drive, and we went well past that goal,” explained Anthony Campisi, campaign honorary co-chair and President & CEO of Glatfelter Insurance Group. “It was the first campaign for SpiriTrust Lutheran in many years, but it was worth the wait.”



Joe Crosswhite, Regional President of M&T Bank and Co-Chair of the Caring for Those Who Cared for Us, The Campaign for the Greater York Region

Joe Crosswhite, Regional President of M&T Bank and Co-Chair of the *Caring for Those Who Cared for Us*, The Campaign for the Greater York Region, has shown his support for the Campaign by making a personal gift and also by shepherding a gift from the M&T Charitable Foundation.

“We’ve had a customer relationship with LSS for over 20 years, and I appreciate that SpiriTrust Lutheran has a compassionate understanding of people’s financial condition. SpiriTrust Lutheran continues to provide care when a resident, through no fault of their own, has exhausted their resources,” Joe said. “In order to provide this kind of care, an organization must operate their core business responsibly and manage their resources well to win the respect and support of the community. SpiriTrust Lutheran has done that, so now the community is investing their dollars in this project.”

The M&T Charitable Foundation also made a significant gift to the Campaign. The Core Values of M&T Bank align with those of SpiriTrust Lutheran. “Our bank succeeds when our customers succeed,” Joe said. “M&T is one of the top 20 banks in the country, but our success depends on the people working in every branch office and their relationships with their customers in every community. SpiriTrust Lutheran gives this same level of committed service to their residents, so M&T is proud to support them as they expand their services to include Assisted Living and Memory Support.”

# A GIFT FOR THE FUTURE



ABOVE: Deaf and hard of hearing students from the Lincoln Intermediate Unit enjoy the view from Fort McHenry in Baltimore, thanks to funding from the Braithwaite Trust. LEFT: Deaf and hard of hearing students from the Lincoln Intermediate Unit visit the U.S.S. Constellation Museum in Baltimore through a generous grant from the Braithwaite Trust.

Francis Braithwaite is still changing the lives of young people, even though he passed away in 1987. In his will, Mr. Braithwaite set up a trust that makes annual grants available to help disabled people in our area. One of those grants goes to SpiritTrust Lutheran Deaf Connections (formerly the Center for Deaf and Hard of Hearing) each year. These funds finance a field trip for the deaf and hard of hearing high school students in the Lincoln Intermediate Unit. The purpose of the trip is educational, but the teachers also arrange for the students to socialize with other deaf and hard of hearing students, and to see deaf adults in

work situations, helping them understand the opportunities available to them. This year, the students went to Baltimore where they were able to see some real American history, which a majority of the students were studying in school, by exploring Fort McHenry and the USS Constellation. The students were also able to observe several career opportunities in action while having a grand time socializing among other deaf/hard of hearing peers freely without interpreters in sign language. For many, this is the first time they have seen deaf or hard of hearing individuals in the workforce. Mr. Braithwaite's legacy continues to serve others.

## COMING BACK FOR MORE



Sam Furry doing his workout on the rowing machine at The Village at Luther Ridge.

Sam Furry served his country for 16 years. He umpired for the 43rd Division Baseball League and attended a specialized training course in Munich, Germany alongside major league professional umpires. As a kid, Sam spent summer days fishing on the banks of the Conococheague Creek in Chambersburg. Now, at 86, Sam has found a new passion: the Sodexo Senior Living's HealthAbility Program offered at The Village at Luther Ridge.

Sam and his wife Pat moved to The Village at Luther Ridge and immediately felt like it was where they were meant to be. His sense of humor made participating in social, spiritual and vocational programs at The Village at Luther Ridge easy; however, Sam did not get involved with any of the physical wellness offerings on campus. That changed in August of 2014 when the HealthAbility Program began at The Village at Luther Ridge. HealthAbility is a comprehensive wellness program for residents at all levels of care. The program helps residents maximize their independence and reach greater fulfillment in their lives by implementing eight dimensions of wellness including nutritional, intellectual, physical, spiritual, environmental, emotional, social and community.

*“Sam is an inspiration to me and the other residents and staff at The Village at Luther Ridge.”*

After participating in the Baseline Senior Fitness Test and attending a few preview classes, Sam was intrigued with the overall concept of the program as well as the benefits it could bring to his life. Sam attends exercise classes at least three times a week and learns additional exercises to do on his own time. Pat, Sam's wife, can normally find Sam in the fitness room using either the Nustep or rowing machines.

Sadie Brookman, Wellness Director at The Village at Luther Ridge, says, “Sam is an inspiration to me and to other residents and staff at Luther Ridge. His dedication to his health and wellness does not go unnoticed. He helps me set the exercise room up for class and during class, and his sense of humor helps keep the mood light and upbeat.” One of the main reasons Sam keeps coming back for more is because the HealthAbility program allows him to do something fun and positive for his health alongside his wife.

# SWINGING FOR HOSPICE



ABOVE: (L to R) Net winners 1st Flight, 1st Place Nemacolin Foursome Dennis Noonan, Ken Plummer, Chris Plummer, and Brian Anderson. RIGHT: Pete Kareha and his family organized the Poppa K Golf Tournament in memory of his father to benefit hospice. (L to R) Pete's wife Kate and their son Owen, Pete, his brother Steve, and his mom Dianne Kareha.

The 34th Annual SpiriTrust Lutheran™ Home Care & Hospice Golf Tournament, held at the Chambersburg Country Club, raised almost \$49,000 to provide hospice care for clients and their families who have limited or no medical insurance and cannot afford the care they need. Thirty foursomes enjoyed a beautiful August day of golfing and learning about hospice at a brief program and dinner following the tournament. The winning foursome from Nemacolin Woodland Resort chose to donate their prize, an overnight stay at the five-star resort, to the second place team, Noelker and Hull.

Three other volunteer-led golf tournaments also raise funds to support hospice. More than 85 golfers joined Pete Kareha, his

family, and SpiriTrust Lutheran for the 5th Annual “**Party for Poppa K**” Tournament. Held at the Olde Homestead Golf Club in New Tripoli, the tournament raised more than \$12,000 to support the ongoing mission of hospice in the Lehigh Valley. Glenn Miller, SpiriTrust Lutheran vice president of External Relations, says, “SpiriTrust Lutheran is so grateful for the continued support of the Kareha family through this wonderful memorial to their father.” Pete’s father, “Poppa K,” passed away from cancer in 2004.

**The Cancer Survivors and Friends Golf Tournament** is held annually in June at the Quail Valley Golf Club in Littlestown. According to volunteer Kathy Jones, the tournament was started by the late Joe Ruth and Angie

Angstadt. In 2005, they decided to donate the proceeds from the tournament to SpiriTrust Lutheran Home Care & Hospice. In 2014, the tournament raised more than \$3,500 to support hospice services in Adams County. Through the years, this tournament has raised and donated more than \$75,000 to the agency in support of hospice ministries.

**The Cedar Ridge Golf Tournament** is in its fourth year and was organized by some of the original founders of the Cancer Survivors and Friends Golf Tournament to raise additional funds for hospice. They hold the tournament at the Cedar Ridge Golf Course. The tournament raised over \$5,000 to support hospice in 2014.

## TRUST IN THE FUTURE

Our programs are blessed to have many faithful people who support our work financially. We could not do all we do without their help. What this support means for our home health care and hospice programs is that our caregivers do



Joseph Kershner

not need to hesitate to perform a service that might not be covered by a client’s insurance. Sometimes a call for help comes on a weekend, when our office cannot reach insurance companies to confirm coverage, but we don’t have to wait to offer care. Sometimes insurance coverage isn’t adequate or doesn’t cover something our staff feels a client needs. Donations from our generous supporters cover the costs for those in need who can’t afford to pay for it themselves.

Most of the support for our health services comes from monthly or annual gifts from our regular donors, but sometimes our programs receive especially generous gifts from the estates of people who took the time to name us in their wills. This past year, we received two such gifts from two very special individuals.

Joseph H. Kershner was born in Waynesboro and lived many years in York. A graduate of the Delaware Valley College, he worked as a fertilizer salesman and as a machine operator at a York area quarry. He was a member of the Metropolitan Community Church of the Spirit in Harrisburg, where he sang in the church choir, served on the Trustee Board and was one of the longest serving members of the church. In his earlier years, he attended the Evangelical Lutheran Church of Greencastle. His parents had left a bequest to benefit The Village at Luther Ridge several years ago. Mr. Kershner notified us about ten years prior to his death that he had thoughtfully chosen to leave part of his estate to benefit the home health care program of SpiriTrust Lutheran Home Care & Hospice. We received this gift in 2014 after his passing. His gift will enable home health caregivers to provide needed care to our most vulnerable clients.

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# CORNERSTONE CELEBRATES PHILANTHROPY



ABOVE: Members of the P.H. Glatfelter family meet our Cornerstone Guest Speaker, Mark Shriver. (Lto R) George and Susan Glatfelter, Mark Shriver, Bev Glatfelter. LEFT: George Glatfelter (C) accepts the Cornerstone Award on behalf of the P. H. Glatfelter Family. Congratulating him are Glenn Miller, SpiriTrust Lutheran vice president of External Relations, and Robert Rundle, SpiriTrust Lutheran President and CEO.

The York Community embraced the 11th Annual Cornerstone Dinner held Thursday, April 3, 2014, at the Yorktowne Hotel which raised over \$165,000. The event supports other life-enhancing services of SpiriTrust Lutheran, including Deaf Connections, Domestic Abuse Solutions, Financial Education and Coaching, Senior Companion, Touch-a-Life, and Volunteer Income Tax Assistance. Throughout its 11-year history, the Cornerstone Dinner has raised more than \$1.2 million. Generous donors allow these programs and services to be offered free of charge or on a sliding fee scale for people who need help.

In 2014, the Cornerstone Award was presented to the P.H. Glatfelter Family. In 1864, Philip H. Glatfelter began his paper mill business in Spring Grove along with a century-and-a-half tradition of quiet but dedicated giving to the York community and beyond. Five generations of family leadership were honored as the Cornerstone Award recipients in their 150th year in York County. The evening also featured Mark Shriver, Senior Advisor to the CEO at Save the Children, as the guest speaker.

## A CAREER OF SERVICE



Dwight Himes with his parents, Doris and Edward Himes, who live at The Village at Kelly Drive.

Dwight Himes retired from Lutheran Social Services (now SpiriTrust Lutheran) on Dec. 28, 2014 – exactly 35 years to the day from when he was originally hired. Back then he was just grateful to find a company that would take him fresh out of college with no experience, but he quickly realized he had made a good decision. As an accountant in the finance department, he didn't work directly with the people served by the agency, but he said, "I need to use my gifts from God. I feel like I was called to work here, and it is a ministry even in the accounting aspect of it." Dwight believes strongly in the work the agency does. He says, "If the leadership didn't have the same values as I do, I

wouldn't have been able to use my talents here or stay as long as I have." Dwight did more than just stay and use his talents, though. He believes so strongly in the work of the agency that he also supports the agency financially as a donor. Gifts from our staff members are extra special since they already give so much of themselves. "One thing I would like people to know about LSS and now SpiriTrust Lutheran, both now and 50 years in the future," he says, "is that the staff cares for the residents, clients, and other staff. It's a very caring organization. I don't think there's any better calling than that." That's why Dwight was thrilled when his parents recently decided to move to a cottage at The Village at Kelly Drive. He trusts his friends at SpiriTrust Lutheran to give his loved ones the same care he knows so well.

## HEADING TO THE ISLANDS

A group of 59 cruisers sailed on the Bermuda cruise from Sept. 26 - Oct. 2. Travel Time Travel/Bailey Travel coordinated the "Cruise for a Cause" aboard Royal Caribbean's "Grandeur of the Seas." The six-night cruise departed from Baltimore Pier and docked at King's Wharf where participants enjoyed the island's breathtaking pink sand beaches and quaint colonial charm. The trip raised over \$9,000 to provide care for Senior Living communities residents who have outlived their resources and can no longer afford the cost of their care. SpiriTrust Lutheran has received more than \$30,000 over four years through fundraising cruises through the travel agency.



Cruisers gather on the "Grandeur of the Seas."

# THE POWER OF FRIENDS



The Village at Utz Terrace residents and staff try out the musical instrument feature of the It's Never 2 Late system at the May demonstration

“We didn’t know how you folks would respond, but standing beside this 70 inch screen is truly a testament to The Friends of Utz Terrace embracing this concept,” remarked Glenn Miller, vice president of External Relations.

Simply put, The Friends of Utz Terrace is a group of active supporters, both volunteers and donors, of The Village at Utz Terrace. The concept of the group is to affirm and thank current Friends and encourage the participation of others to join in enriching the lives of residents through projects. The Friends of Utz Terrace was formed in the spring of 2012, and the first project, the It’s Never 2 Late system, was initiated in 2013.

The Friends nearly doubled the financial goal, raising just shy of \$20,000 to purchase the progressive, state-of-the-art, mobile system. It’s Never 2 Late uses picture-based software to allow seniors to stay active and connected through entertainment, therapy and fitness activities, mental stimulation, and an overall focus on emotional, physical and spiritual wellness.

Specifically, in Personal Care at The Village at Utz Terrace, the system is being used to increase cognitive function by doing group activities like trivia, word games, and brain challenges.



Travis Meckley, Skilled Care Activities Manager at Utz Terrace, shows Jack and Jean Nash, Friends of Utz Terrace members, how to navigate the system during the May demonstration.

Kris Martin, Personal Care Activities Manager, says, “My greatest joy is to hear one of our residents read the trivia questions and answer them successfully. She beams from ear to ear at her own success.”

Residents also enjoy the spiritual and religious components of the It’s Never 2 Late system, such as sermons, hymns, and prayers. Residents can reminisce about the past by watching old comedy shows or view current YouTube videos that offer smiles and laughter.

# SERVICE FOREVER



Eunice Milliron with her husband Slim in the Chapel at SpiriTrust Lutheran, The Village at Luther Ridge, where she spent so much time volunteering.

Eunice Milliron spent much of her life in service to others. She lived most of her life in Harrisburg where she was a member of Christ Lutheran Church for fifty years. In addition to serving her church, she also volunteered at Harrisburg Hospital, Harrisburg State Hospital, and the Lenker Manor-Paxtang Library. She worked as controller for the Pennsylvania Automotive Association for 31 years. Her husband, Marion “Slim” Milliron, was the editor of the Sunday Patriot News.

In 1996, they moved to The Village at Luther Ridge. After Slim passed away in 2005, Eunice continued her volunteer service to others. She and Slim had joined St. Luke’s Lutheran Church, and she faithfully served there. For many years, she also assisted with the worship services at The Village at Luther Ridge Chapel, making sure everything was set up so the residents could have the comfort of religious services even when they were no longer able to travel to church.

Eunice had shared with us that she planned to leave a gift to benefit The Village at Luther Ridge in her will, and we received this generous gift when she passed away in 2014. Her gift will be invested in the SpiriTrust Lutheran endowment fund. The income from this fund will continue to provide care for residents of The Village at Luther Ridge who have outlived their resources and can no longer pay the full cost of the care they need. Because of her gift, Eunice Milliron’s legacy of service won’t end just because she is no longer with us. She will continue to serve forever.



# TOUCH-A-LIFE GRANT



(L to R) SpiriTrust Lutheran Touch-a-Life client Janet Reh, and Touch-a-Life volunteer Rose Eline enjoy regular visits in Hanover.

The SpiriTrust Lutheran Touch-a-Life program recently received a grant from the Thrivent Financial for Lutherans Foundation. Touch-a-Life volunteers help with everyday tasks, depending on volunteer availability. They can provide companionship either by telephone or in person and can assist clients with errands, letter writing, reading, transportation, meal preparation, household chores, outdoor projects and minor repairs.

Touch-a-Life can help people of all ages who are in temporary need of assistance. Touch-a-Life services are available in Adams, Franklin, Fulton and York Counties.

Requests are directed to volunteers who donate their time and talents to help.

The funding from Thrivent was awarded to SpiriTrust Lutheran based on its effectiveness in addressing the physical and emotional needs of the local community through our Touch-a-Life program. This grant will help offset the costs of this program, which is free to participants.

## YEAR-ROUND TAX HELP



Director of Social and Specialty Services Kenny Watts assists clients with their income tax preparation through the SpiriTrust Lutheran Volunteer Income Tax Assistance program.

The SpiriTrust Lutheran Volunteer Income Tax Assistance Program prepares income tax returns for hundreds of individuals every year, but the service doesn't end on April 15. The program is active all year round to help people with other tax issues, like property tax, rent rebates, filing amended returns and other IRS issues. Recently, our staff helped Mary P. who received a notice of under reported income. She had forgotten to report a large IRA distribution she had taken. She had paid the federal income tax on it, so she thought she met the requirements, but now the IRS informed her she owed a penalty of more than \$2,000. Notices like this can be confusing and frightening, but Mary brought it to our staff members for help. Our staff determined that Mary qualified for two exceptions that caused her penalties to be waived. They also discovered that she had too much federal tax withheld, so she was entitled to a refund of \$2,200. Mary received knowledgeable tax assistance and a more than satisfactory solution to her problem at no cost to her, thanks to the generosity of faithful program donors. The PNC Foundation and the United Way of York County provide funding to support the Volunteer Income Tax Assistance Program and the donors provide the rest, serving our community all year round.

## THE CIRCLE OF SERVICE

SpiriTrust Lutheran Deaf Connections (formerly the Center for Deaf and Hard of Hearing) usually serves deaf and hard of hearing individuals in the central Pennsylvania community, but recently a member of the deaf community returned the favor by serving Deaf Connections. Julie Kerchner was finishing up her degree in Business Administration at Central Penn College. She chose to do an unpaid internship at SpiriTrust Lutheran. She volunteered about 150 hours of her time over ten weeks, assisting Director of Social and Specialty Services Kenny Watts. Julie used her skills to compile and analyze program data and practice day-to-day office management. Julie's excellent lip reading skills allow her to interact easily with hearing co-workers, but at Deaf Connections, she had the added advantage of co-workers who speak American Sign Language as well. Julie's volunteer service to SpiriTrust Lutheran gave the Deaf Connections staff more time to serve their clients, bringing agency mission full circle.

## RUTH'S HARVEST: THOSE WE SERVE SERVING OTHERS



Shirley Biser, resident at The Village at Gettysburg, helps stuff donated food into backpacks for needy students.

Residents at The Village at Gettysburg have found a unique way to serve others – by feeding hungry children. You may be surprised to learn that many school children in Adams County go hungry every weekend. During the school week, they receive subsidized breakfast and lunch, but often on the weekends, they have nothing at all to eat. The Gettysburg Ministerium has partnered with the Gettysburg Area School District and various community partners

to create Ruth's Harvest, a program that provides backpacks full of food to these children so they have nourishing meals in the days they aren't in school. Residents at The Village at Gettysburg are among the community partners who help with this program. They help sort the donated food and pack it into backpacks. On Friday afternoon, each participating child receives a backpack containing seven meals, enough to cover Friday evening, Saturday and

Sunday. Currently, over 100 children receive the meals at James Gettys Elementary School, and Ruth's Harvest plans to expand the program to all area elementary schools. You may think that people move to a Senior Living community because they want to be taken care of, but the residents at The Village at Gettysburg are taking care of others. They have the true spirit of serving.



### TRANSFORMATIONAL DONORS

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Recognizes those donors whose lifetime cumulative giving (current and/or deferred) to SpiriTrust Lutheran totals \$1 million or more.

#### HARRY B. AND MARCELLA S. FLECK\*

A gift from Harry and Marcella Fleck enabled SpiriTrust Lutheran to build the community center at The Village at Luther Ridge, where residents enjoy meals, play pool or games, exercise, use the library, check out the bulletin board to see what trips and activities are available to them, or just socialize with other residents.

#### THE P. H. GLATFELTER FAMILY

Five generations of Glatfelter family members have contributed regularly to the ministries of SpiriTrust Lutheran. Philip H. Glatfelter II and Philip H. III in particular, through their lifetimes, estate gifts, and grants from perpetual foundations to this day, have well exceeded \$1 million to the agency. Members of the current generations of the family continue to make SpiriTrust Lutheran and those we serve a philanthropic priority.

#### CARROLL F. AND IRENE S. HUNT\*

Carroll and Irene Hunt made significant gifts to SpiriTrust Lutheran during their lifetimes and left a generous gift in their estate. Their estate gift will be used to benefit SpiriTrust Lutheran Senior Living.

#### PAUL K.\* AND ANNA E. SHOCKEY

Mr. and Mrs. Shockey's gift established an endowment fund to provide benevolent care to residents who have outlived their resources at The Village at Luther Ridge.

#### THE UNITED WAY OF YORK COUNTY

For decades, the United Way of York County has been making grants from its Community Chest to various programs of SpiriTrust Lutheran. Those grants well exceed \$1 million. Other United Way agencies across our territory have added significantly to that total. We are truly grateful for our partnership with our United Way agencies.

#### CHANGING LIVES...

SpiriTrust Lutheran donors are changing lives every day with their gifts. They provide compassionate care for the most vulnerable. They provide help to those in need. They provide hope for those in despair. Each gift is vitally important, and every gift changes lives. We are grateful for each and every gift, and we thank every person whose generosity supports the work of SpiriTrust Lutheran.

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## THE LIGHT STILL SHINES



Family and friends of those memorialized on the Hospice Tree of Light gather for the tree lighting ceremony on the Wilson College campus.

Hundreds of donors chose a special way to make a donation to hospice this winter by purchasing a light on our Home Care & Hospice Tree of Light. More than \$13,000 was raised to provide hospice care for individuals who cannot pay the full cost of the care they need. This was the third year for the Tree of Light, which included two locations: The Lutheran Theological Seminary at Gettysburg on Nov. 30 and Wilson College in Chambersburg on Dec. 7. Both tree-lighting ceremonies events were well-attended and reminded us that the light of our loved ones still shines and the darkness has not overcome it.

## TRUST IN THE FUTURE

(continued from page 10)

Louise Farnum spent her final years with us at SpiriTrust Lutheran, The Village at Gettysburg. She was originally from Rhode Island where she worked as a librarian. She met her husband when he came to the library to research submarines. He was in the Navy then, and when he left the Navy, he went to work for General Dynamics. After he passed away in

1999, Louise moved to The Village at Gettysburg to be near her sister whose house overlooked the Gettysburg campus. By the time her sister passed away, Louise had found a new family among her friends at the village. She decided she was leaving part of her estate to benefit the hospice program in Gettysburg. Because of her generous gift, which was received in 2014 after her passing, needy hospice clients will receive all the care they need.



The Village at Sprenkle Drive croquet club (L-R) Audrey Crone, Sterling Crone, Daun Metzler, Edythe Roser, Ruth Sabey, Nancy Robinson, Elizabeth Reilly

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The Village at Gettysburg resident Jack Lynch enjoys a ride from a member of the Battlefield Harley owners group.

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Residents of The Village at Cettysburg enjoyed the sights at the Baltimore Aquarium. (L to R) Front row: LeeAnn Larson, Helen Schmidt, Shirley Biser; Back row: Roberta Hughes, Carl Barrick, Gareth "Lefty" Biser

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Mr. Joseph F. Tuske  
Mr. J. Edward Uglow  
Mrs. Wendy E. Van Dyke  
Mr. Chester A. Vreeland Jr.  
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Ms. Laura Wakely  
Ms. Helen Wallusch  
Ms. Thelma M. Walters  
Mr. Thomas A. Ware Sr.  
Mr. Robert S. Warner  
Mr. James Wasylyk  
Mr. Earl J. Weaver  
Mr. Richard S. Weaver

The Village at Shrewsbury resident Pat Ray (L) and Cat Stauffer, youth group member celebrating, Valentine's Day.



Ms. Evelyn Webber  
Ms. Helen K. Weber  
Mr. Wyatt W. Weddle  
Ms. Jane Weil  
Mrs. Virginia M. Wenger  
Mrs. Isabelle Wennberg  
Mr. William M. Whelan  
Mr. Emmert W. Whitaker  
Dr. Andrew J. White III  
Mrs. Grace E. White  
Mrs. Janice G. White  
Mr. Richard M. White  
Mr. W. Wyatt White  
Mr. Henry J. Whitfield  
Mr. Charles S. Whitlow  
Miss Catharine L. Wiest  
Mr. George W. Williams Jr.  
Mr. Samuel T. Wilson  
Dr. Robert A. Wingerd  
Mrs. Doris L. Wintermyer  
Mr. Warren H. Wisotzkey  
Mrs. Judy F. Witt  
Mr. Lindsey L. Witt Sr.  
Mr. Russell L. Witt Jr.  
Mr. Gordon C. Wolf  
Mr. John C. Wolf  
Mr. Millard H. Wolfgang Jr.  
Mr. and Mrs. Millard H. Wolfgang Sr.  
Mr. Henry R. Woodring  
Mr. Stephen L. Woodring Sr.  
Mrs. Edith W. Zang  
Mrs. Kathryn C. Zimmerman

## IN HONOR OF

Family members and friends of the following made gifts in their honor.

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Mr. Max Bartikowsky  
Richard I. Bernstein, Esq.  
Mrs. Dolores L. Brenner  
Mr. Anderson M. Brndjar  
Mr. Daniel J. Brndjar  
Mrs. Elizabeth S. Brndjar  
The Rev. Dr. John M. Brndjar  
Dr. Jon E. Brndjar  
Ms. Anna Cervenak  
Mrs. Henrietta Chronister  
Mrs. L. Lucille Demyanovich

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Mrs. Roberta C. Henninger  
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Mr. Walter Miles  
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Mrs. Margaret L. Neiderer  
Ms. Pamela A. Nester  
Mrs. Dorothy K. Peterman  
Mr. Jess W. Queen  
Flurene Queen  
Ms. Lydia M. Ray  
Ms. Beth M. Reiley  
Mr. Emory C. Reiley III  
Mrs. Wanda L. Rhodes  
Mrs. Betty M. Rohrbaugh  
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Mr. Robert L. Rundle Jr.  
Mrs. Nancy L. Sharp  
Mr. Paul T. Sharp  
Mr. Robert C. Smith



Bill and Joan Swanger, residents at The Village at Utz Terrace, participating in a renewal of vows ceremony.

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 SpiriTrust Lutheran™, Home Care Staff of Franklin County  
 SpiriTrust Lutheran™, Hospice Staff of Franklin County  
 SpiriTrust Lutheran™, Staff  
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 Mrs. Sharon Staver  
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 Mr. William G. Swanger  
 Ms. Carol Swick  
 Ms. Romy L. Tressler  
 Mrs. April Troshak  
 Mrs. Linda S. Wheeler  
 Ms. Lynnette M. Witt  
 Mrs. Helen E. Wolfe

### HOME CARE & HOSPICE TREE OF LIGHT

Family members and friends made gifts in honor or memory of the following to the Hospice Tree of Light.

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 Mr. Bingham J. Ailes  
 Mr. Walter H. Alpaugh  
 Rita Babyar  
 Samuel and Rita Babyar  
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 Mr. L. Ronald Black  
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 Mr. Daniel P. Starruick  
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 Mrs. Esther G. Staver  
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#### IN HONOR OF

Mrs. Lisa M. Beaver  
 Ms. Julie Blessley  
 Dan Daniels  
 Mr. William C. Gable Jr.  
 Mr. Fred L. Landis  
 Mrs. Tina M. Leas  
 Ms. Eleanor Leonard  
 Mrs. Almeda K. Pittsnogle  
 Ms. Annie P. Stoner  
 The Rev. Nancy J. Werner

#### MATCHING GIFTS

The following donors increased their contributions to SpiriTrust Lutheran with matching gifts. The companies and organizations listed participate in the matching gifts program through which the employer matches a donor's charitable gift up to a certain percentage or makes a donation in recognition of an individual's volunteer service.

#### Ameriprise Financial

Mr. Edward R. Frome  
 Pamela Null

#### BAE Systems Matching Gifts Program – Employee Donations

Mr. Thomas J. Chismar

#### Chevron Humankind Matching Gift Program

Dr. and Mrs. W. Raymond Siegart

#### The Hershey Company United Way Campaign

Anonymous

#### Russell and Eleanor Horn Foundation

Mr. William H. Kiick\*

#### IBM

Anonymous

#### Johnson & Johnson Family of Companies

Mr. and Mrs. Donald A. Wissner  
 Mrs. Jennifer Grace-Gerz

#### McCormick & Company Inc.

Ms. Cheryl A. Dempsey

#### The Merck Foundation

Mr. and Mrs. Richard D. Hartman

#### The Prudential Foundation Matching Gifts

Ms. Sharon A. Tier

#### Thrivent Financial for Lutherans Foundation

Mr. and Mrs. James A. Dunlop



Peggy Brown, resident at The Village at Luther Ridge, had always wanted to attend a David Venable QVC live cooking show. One night, Jenny Barnes, activity manager at Luther Ridge, was watching QVC when they announced they were giving away free tickets. Jenny called and secured three tickets to David's show. Not only did Peggy have a front row seat for the taping, but David also sang Happy Birthday to her! She called her daughter when she arrived home and said, "This was the best day of my life!"

Thanks to all those who designate their Thrivent Choice dollars to SpiriTrust Lutheran.

In addition to all the people whose names are listed on these pages, we are also pleased to recognize the generosity of those individuals who chose to remain anonymous.

Gifts received from Jan. 1, 2014 through Dec. 31, 2014 are listed in the Annual Report. We strive to achieve the greatest level of accuracy possible. If an error is discovered, please accept our apologies and kindly contact the SpiriTrust Lutheran Foundation by calling 717.854.4425 or (toll free) 888.404.3500.



WE ARE PROUD TO BE A PARTICIPATING PARTNER WITH THE UNITED WAY IN ADAMS, FRANKLIN, AND YORK COUNTIES.



# FINANCIAL STATEMENTS

(UNAUDITED)

## Balance Sheet (year ending Dec. 31)

Assets	2014 Total	2013 Total
Current Assets	\$16,928,646	\$14,790,500
Investments	33,493,140	35,701,345
Pledges Receivable	1,505,052	-
PP&E, net	98,395,524	96,054,100
Other Assets	5,367,65	2,027,814
<b>Total Assets</b>	<b>\$155,690,014</b>	<b>\$148,573,759</b>
<b>Liabilities</b>		
Current Liabilities	\$15,899,902	\$15,296,244
Long-Term Debt, net	53,904,907	48,147,885
Other Liabilities	55,956,958	51,144,912
<b>Total Liabilities</b>	<b>\$125,761,767</b>	<b>\$114,589,041</b>
Net Assets	29,928,247	33,984,718
<b>Total Liabilities &amp; Net Assets</b>	<b>\$155,690,014</b>	<b>\$148,573,759</b>

## Statement of Operations (year ending Dec. 31)

Unrestricted Revenues, Gains, & Other Support	2014	2013
Program Revenue	\$89,709,670	\$84,800,665
Philanthropic Support*	3,846,668	2,440,506
Investment Performance	184,020	4,294,340
<b>Total Revenue</b>	<b>\$93,740,358</b>	<b>\$91,535,511</b>
<b>Expenses</b>		
Senior Living Communities	\$60,315,686	\$57,441,196
Community Health Services	36,816,597	30,938,109
Other Life Enhancing Services	1,174,966	1,461,184
<b>Total Expenses</b>	<b>\$98,307,249</b>	<b>\$89,840,489</b>
<b>Funds Available for Future Capital &amp; Benevolence</b>		
	<b>(\$4,566,891)</b>	<b>\$1,695,022</b>

\* Philanthropic Support includes unrestricted bequests totaling \$360,278 for 2014 and \$342,236 for 2013.

## 2014 Statistical Summary

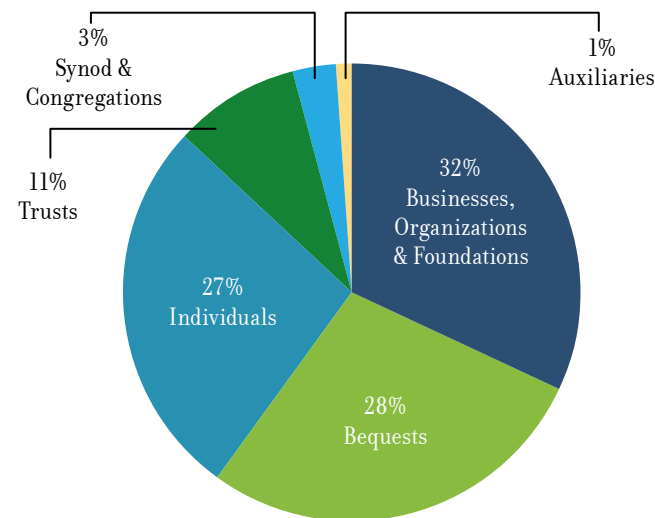
	Number of Persons Served	Number of Volunteers	Number of Volunteer Hours
Senior Living Communities	2,116	4,663	42,415
Community Health Services	10,248	246	9,869
Other Life Enhancing Services	5,214	308	47,254
Other Volunteers		334	5,338
<b>Total</b>	<b>17,578</b>	<b>5,551</b>	<b>104,876</b>

# PHILANTHROPIC GIVING

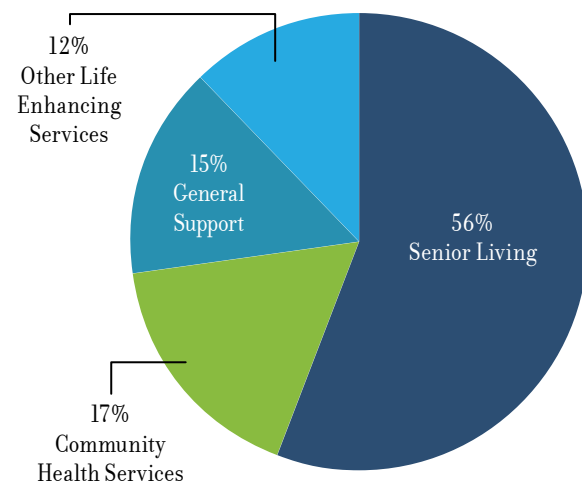
In 2014, individuals, congregations, businesses, foundations and organizations donated over \$3.84 million to support the work of SpiriTrust Lutheran. The charts below show the sources and designations of those gifts.

In addition to philanthropic dollars contributed by donors, SpiriTrust Lutheran provided just over \$8.33 million in aid to those in need in 2014. This includes the unfunded or unreimbursed costs of such ministries as counseling services, hospice and home care, and senior living. While this is a significant burden to our operating budget, SpiriTrust Lutheran assumes this responsibility in the belief that it is central to our mission of service.

## SOURCE OF SUPPORT



## DESIGNATION OF GIFTS



# EXECUTIVE STAFF

Robert L. Rundle <i>President/CEO</i>	The Rev. Glenn D. Miller <i>Vice President of External Relations/CEO, SpiriTrust Lutheran Foundation</i>	Terry J. Shade <i>Vice President of Community Health Services/CEO, SpiriTrust Lutheran Home Care &amp; Hospice</i>
Angela L. Dohrman <i>Vice President of Senior Living</i>	Patricia E. O'Connell <i>CFO/Vice President of Support Services</i>	
Carol D. Hess <i>Vice President of Human Resources</i>		

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Barbara Spink  
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Martin Rock  
The Rev. Joanne Stenman

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### SpiriTrust Lutheran™ Corporate Office

1050 Pennsylvania Avenue • York, PA 17404  
717.854.3971 • 888.404.3500 (toll-free)

### SpiriTrust Lutheran Foundation

1050 Pennsylvania Avenue • York, PA 17404  
717.854.4425 • 888.404.3500 (toll-free)

### SENIOR LIVING COMMUNITIES

#### SpiriTrust Lutheran™, The Village at Gettysburg

Residential Living/Personal Care/ Skilled Care  
1075 Old Harrisburg Road • Gettysburg, PA 17325  
717.334.6204 • 877.708.7036 (toll-free)

#### SpiriTrust Lutheran™, The Village at Kelly Drive

Residential Living/Personal Care  
750 Kelly Drive • York, PA 17404  
717.848.2585

#### SpiriTrust Lutheran™,

##### The Village at Luther Ridge

Residential Living/Personal Care/HUD Apartments  
2998 Luther Drive • Chambersburg, PA 17202  
717.267.1665 • 877.401.6375 (toll-free)

#### SpiriTrust Lutheran™, The Village at Shrewsbury

Residential Living/Personal Care/  
Skilled Care /HUD Apartments  
800 Bollinger Drive • Shrewsbury, PA 17361  
717.227.3000 • 877.743.4677 (toll-free)

#### SpiriTrust Lutheran™,

##### The Village at Sprenkle Drive

Residential Living/Skilled Care  
1802 Folkemer Circle • York, PA 17404  
717.764.9994

#### SpiriTrust Lutheran™, The Village at Utz Terrace

Residential Living/Personal Care/  
Skilled Care/HUD Apartments  
2100 Utz Terrace • Hanover, PA 17331  
717.637.0633 • 877.838.4666 (toll-free)

### SpiriTrust Lutheran™ Home Care & Hospice

Administrative Office:  
2700 Luther Drive • Chambersburg, PA 17202  
717.264.8178 • 800.840.9081 (toll-free)

### SpiriTrust Lutheran™ LIFE

Locations: Chambersburg and Enola  
Administrative Office:  
840 Fifth Avenue • Chambersburg, PA 17201  
800.840.9081 (toll-free)

### SpiriTrust Lutheran™ Counseling Services

Administrative Offices:  
43 West Washington Street • Chambersburg, PA 17201  
866.319.5137 (Chambersburg toll-free)  
866.441.9883 (State College toll-free)

### SpiriTrust Lutheran™ Deaf Connections

750 Kelly Drive • York, PA 17404  
717.852.4357 • 888.629.4096 (toll-free)  
717.848.6765 (TTY/VP) • 717.854.0806 (fax)

### SpiriTrust Lutheran™ Domestic Abuse Solutions

Administrative Office: 750 Kelly Drive • York, PA 17404  
717.852.4357 • 888.629.4096 (toll-free)

### SpiriTrust Lutheran™ Financial Education & Coaching

Administrative Office: 750 Kelly Drive • York, PA 17404  
717.852.4357 • 888.629.4096 (toll-free)

### SpiriTrust Lutheran™ Senior Companion Program

Administrative Office: 750 Kelly Drive • York, PA 17404  
717.843.2677 (York County only)  
717.852.4357 • 888.629.4096 (toll-free)

### SpiriTrust Lutheran™ Stephen Ministry

717.334.6204, ext. 20308 (Adams County)  
717.264.5700 (Franklin/Fulton Counties)  
717.854.4313 (York County)

### SpiriTrust Lutheran™ Touch-a-Life

717.334.6204 (Adams County)  
717.264.5700 (Franklin/Fulton Counties)  
717.646.2460 (Hanover Area)  
717.227.8517 (Shrewsbury Area)  
717.852.4357 (York Area)

### SpiriTrust Lutheran™ Volunteer Income Tax Assistance Program

Administrative Office: 750 Kelly Drive • York, PA 17404  
717.854.2244

Dear Friends,

Thank you for a wonderful year!

Every year that I've had the privilege of serving LSS – now SpiriTrust Lutheran™ – has had its causes for celebration and thanksgiving. But none more than 2014. As I read through this annual report of SpiriTrust Lutheran, each page is a reminder for me of how much we have to be grateful for, as we see the many ways that you, our donors and friends, have taken us to new levels of service through your giving. As you've turned these pages with me, you have seen:

- Stories of how your Annual Fund dollars have helped us touch the lives of 17,000 men, women and children through everything from the Volunteer Income Tax Assistance program, helping low income neighbors prepare their taxes and return millions of dollars to them through refunds, to critically needed care to our seniors throughout six retirement communities, to the compassionate care at the end of life provided by hospice.
- Stories of how these same ministries and services are also supported through generous estate gifts designated to our endowment, ensuring for our donors that the very same things they cared about supporting during their lifetimes will continue to be supported in perpetuity.
- The story of the completion of our first major capital campaign in well over 22 years, in support of our expansion project at The Village at Sprenkle Drive – a campaign that exceeded its goal of \$4.5 million by over \$1.2 million!

It was, indeed, a very good year – all thanks to YOU.

As you read earlier in this document, we went through a name change this year as well – a process that actually began late in 2013, and that was brought to completion early in 2015. As I thought about that change through the lens of philanthropy, what struck me was this: Annual Fund gifts given decades ago to “Lutheran Welfare Services” set the stage for the same kind of giving to Lutheran Social Services. Estate gifts designated to “Hospice St. John” are still serving the needs today of SpiriTrust Lutheran Home Care & Hospice.



Capital Campaign dollars given to Lutheran Social Services will provide the space of mission and ministry at The Village at Sprenkle Drive long into the future.

To all of you who made 2014 the remarkable, mission-filled year that it was for us, we thank you. To all of you who through your giving embodied our “Spirit of Service,” we thank you. And as we look to a new year of partnership, our promise to you is that under our new name, and our 63-year-old mission, we will continue to be worthy of the “Legacy of Trust” you’ve come to expect.

Thank you and God bless you,

Glenn Miller, Vice President of External Relations