



Gifts provide compassionate care and help for the most vulnerable.

On behalf of those served through Spiritrust Lutheran, thank you for your generosity in supporting the work of Spiritrust Lutheran.

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ANNUAL REPORT | 2015





“Those who
TRUST
 in the Lord
 will find new
STRENGTH.”

Isaiah 40:31

MESSAGE FROM THE CEO & CHAIR OF THE BOARD

At SpiriTrust Lutheran, trust isn't only an element of our name. Trust is truly what 21,000 people placed in our organization last year. They made a decision to trust us as we provided care to those in our senior living communities. They chose to trust that the Financial Education and Coaching program could help get them back on the right track after a crisis. They trusted that our hospice staff would lead them and their loved one through the last phase of their life with dignity and compassion.

Trust is a two-way street of course, and just as clients, residents and loved ones place their trust in us, SpiriTrust Lutheran places trust in our staff, volunteers, donors, community and supporters. For 65 years, through many changes in our world and communities, SpiriTrust Lutheran has been there, serving the needs of those entrusted to us today, and working to insure that we will be able to serve the next generation and the next and the next. Your support is what makes that possible.

On behalf of the lives impacted every day, thank you for your generosity. Thank you for your trust.

Robert L. Rundle
 President & CEO, SpiriTrust Lutheran

Robert A. Bowen
 Chair, Board of Directors, SpiriTrust Lutheran

MISSION

SpiriTrust Lutheran, witnessing to the Gospel of Jesus Christ, provides exceptional health, human and senior living services by supporting persons in achieving an optimal quality of life.

VISION STATEMENT

SpiriTrust Lutheran is recognized as a leader in service excellence as we compassionately care for the children of God.

CORE VALUES

HERITAGE

We honor our Lutheran heritage to reach out in love to those in need, recognizing no one is outside God's mercy.

SERVICE

We commit ourselves to the total well-being of those who place their trust in us.

INTEGRITY

We hold as a sacred trust each life we touch.
 We honor our promise and act ethically in all we do.
 We dedicate ourselves to excellence in all we do.

DIGNITY

We respect and honor the uniqueness of all God's children.

STEWARDSHIP

We celebrate that all gifts are entrusted by God.
 We dedicate ourselves to being good stewards of these gifts.

OUR RESIDENTS
GIVE BACK TO THE COMMUNITY

Retirement. It can mean different things for different people, but in the case of **Frank and Hazel George**, it was a bit boring. Originally from Baltimore, they moved to **The Village at Utz Terrace** in 2007. Through their church, St. Matthew Lutheran in Hanover, and the Hanover Area Council of Churches, they connected with causes close to their hearts. As Frank puts it,

“We feel we should help where possible as long as possible. We’ve been so blessed, and we had to find a way to give back.”

Ruth’s Harvest, a back pack food program for kids, allows Hazel to work with children again as it provides seven nutritious meals in back packs for children during the weekends. Frank is heavily involved in a feeding ministry called **Provide-A-Lunch** which serves hot meals to 125 to 150 people every day of the year. Though these two ministries account for around 60 hours of the George’s time each week, they also find time to do other volunteering.



Frank and Hazel George



Another cause close to Frank and Hazel’s hearts is veteran appreciation, especially for Frank as he served in World War II. The George’s do what they can to remind the residents, staff and visitors of **The Village at Utz Terrace** about the sacrifices made by veterans and those currently serving our country. Cathy Lynn, Volunteer Services coordinator at **The Village at Utz Terrace** says, “You can always count on them to create a beautiful, inspiring, patriotic display with American flags at the entrance to the Community Center around patriotic holidays.”

In December 2015, the Exchange Club of Hanover presented the **Robert J. Smith Golden Deeds Award** to Frank and Hazel in honor of all their volunteer work.

OUR LIFE ENHANCING SERVICES

Little did Emma’s parents know that signing a simple permission slip allowing her to receive a free hearing screening at childcare would change their lives.

When Emma failed the initial hearing screening, a note was sent home to her parents that recommended they follow up with their pediatrician. When Emma also failed her test at the pediatrician’s office, a referral to an ENT was the next step. Shannon Engles, Emma’s mom, recalls reassuring herself and her husband that

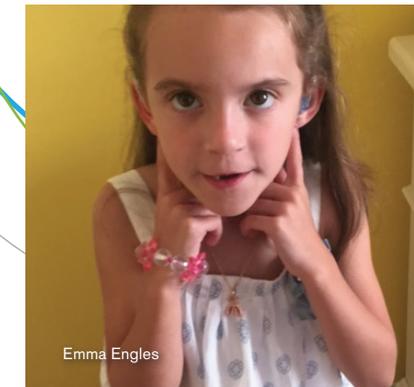
“there was probably nothing wrong or perhaps maybe Emma would need tubes.”

After many tests, the picture of Emma’s new reality was becoming clearer. **Emma has sensorineural hearing loss, which is an actual loss of nerves. It cannot be repaired.**

After receiving her hearing aids, Emma began taking classes to work on things such as looking at people when they talk, paying close attention to visual surroundings, and advocating for herself if she doesn’t understand or hear something.

Emma may have been struggling with the hearing loss for about six months to a year before it was diagnosed through the initial free hearing screening by SpiriTrust Lutheran Deaf Connections. Today, Emma is thriving with the use of remarkably innovative assistive hearing technology and support from those who care for her. **Emma’s parents are forever grateful to Deaf Connections as Emma continues to live an extraordinary life.**

Deaf Connections provides free hearing screenings to **100’s of children** each year at local childcare and daycare centers.



Emma Engles

TRUST US TO FULFILL OUR PROMISE

COMPLETING OUR FAMILY OF SERVICES

Meeting needs and providing every level of care for current and future residents is a commitment SpiriTrust Lutheran made 65 years ago and continues today.

“Continuity is even more important than the continuum itself. What is important is the feeling of community—the friendships created that last the rest of your life. Friends here care for people as they move within SpiriTrust Lutheran’s family of services.”

– Paula F., family member of current Village at Luther Ridge resident

The State of Pennsylvania, after nearly two decades of negotiations, approved the building of a 40-bed skilled care center at **The Village at Luther Ridge** in Franklin County. With the help of the community’s support, SpiriTrust Lutheran will address the urgent community needs for skilled nursing and provide Franklin County residents with continuity and choice in their living care options.

Plans are well underway as the staff and volunteer leadership work together to make this vision a reality. Look forward to more announcements as planning continues.

CAPITAL CAMPAIGN: BUILDING FOR THE FUTURE

In September, the **The Village at Sprengle Drive** held a ribbon cutting and dedication ceremony for the new assisted living, assisted living memory support and **Glatfelter Center expansion**. “It was a day filled with excitement, pride, team camaraderie and an overall sense of accomplishment. We received much positive feedback about the construction and the long-awaited assisted living and assisted living memory support services that will be provided at this location,” said Katherine Hershey, executive director for **The Village at Sprengle Drive**.

The opening of the expansion was another milestone in the nearly 65-year history of compassionate care provided by SpiriTrust Lutheran.

Thanks to the *Caring For Those Who Care for Us Campaign* over \$6 million in support was raised to help fund the project.



Entrance to the Assisted Living residence.



Courtyard of the Memory Support Care neighborhood.

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*denotes donors who are deceased

For a complete listing of all campaign donors, please visit our website at www.SpiriTrustLutheran.org

TRUST US TO CARE FOR THOSE WHO CARE FOR US

TRUST US
TO HEAL
TO GIVE

CHILDREN'S BEREAVEMENT CAMP

When grieving kids feel safe enough to express their most painful emotions without feeling alone, when they realize they can share their scariest thoughts, without fear of judgment, when they can shout out and challenge their fears, without restrictions, and when they can identify the physical side of their grief and then experience the help and reassurance of a gentle and caring counselor— **growth happens. Healing happens.**

A program of **SpiriTrust Lutheran Home Care & Hospice, Camp Evergreen** is a free summer bereavement camp for children and adolescents ages 8 through 16 who have experienced the death of a loved one. Held at **Camp Fowler** in Orefield, Pennsylvania, the therapeutic camp mixes traditional summer activities with sessions teaching coping skills and expressing feelings in a peer-to-peer environment.

For children, the grieving process is challenging. There is nothing more important than providing that special support for children who have recently experienced a loss. Jessica, 14 years old, shared

“I didn’t want to come to camp, but I was told I had to. After being here, I don’t want to leave. It was a lot of fun and I hope I can come back next year.”



A camper at Camp Evergreen with a therapy dog.



Troy Creakman - Village at Shrewsbury team member

OUR EMPLOYEES CARE

Troy Creakman, buildings and grounds specialist at **The Village at Shrewsbury**, won the grand prize, a 2016 Harley Davidson Softail Slim motorcycle, for his participation in the **United Way Employee Giving Campaign!** Troy and the buildings and grounds team at **The Village at Shrewsbury** celebrated a decade of team-wide charitable contributions to the **York County United Way** this year. **“It’s unreal. I can’t stop smiling. I always wanted a Harley Davidson, but I never thought I’d have the money to buy one,”** said Troy. **“I’ve been a long time United Way contributor. There are people less fortunate than me. It’s a little bit of money, but if everyone gives we can really make a difference. If we all donate what we can, lives can change.”**

SpiriTrust Lutheran also was honored with the **York County United Way Golden Glove Award**. The award acknowledged the agency’s leadership in the employee giving campaign and overall growth in employee giving in 2015.



WE ARE PROUD TO BE A PARTICIPATING PARTNER WITH THE UNITED WAY IN ADAMS, FRANKLIN, AND YORK COUNTIES.

EMPOWERING FAMILIES TO ENGAGE IN LIFE

Buzzard. It may not seem like an endearing nickname at first, but it certainly is for the Bupp family. **Stanley Albert Bupp**, a lifelong farmer and logger, had huge, calloused hands. Hands that enjoyed working hard and hunting. Hands that enjoyed squeezing his seven great grandkids. Hands that disciplined yet always loved unconditionally. Buzzard, a nickname that came about after Stanley retired, depicted his favorite pastime- playing tricks and picking on his friends and family.

It was mid-May, and Stanley just didn’t feel quite right. Thus began the hospital visits, surgeries, feeding tubes, heart attacks and rehab. Stanley spent a hundred days away from his home, including a couple of weeks at **The Village at Gettysburg** for rehab. His family used that time to get his house ready for him, the family farm house where Stanley and his wife, Dolores, raised their four children. The house where his wife of 44 years passed away 10 years earlier while receiving care from **SpiriTrust Lutheran Home Care & Hospice**.

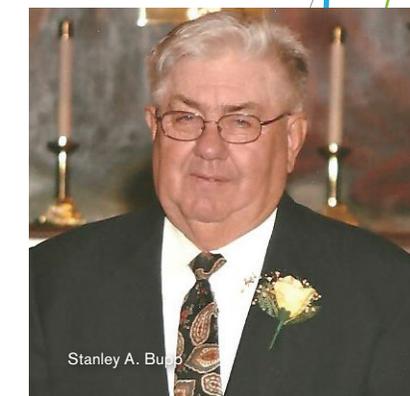
There was never any question for Stanley’s kids— Roger, Tracy, Teresa, and Norma— their Dad wanted to be at home, and that is just how it would be. After a bathroom remodel and purchase of a hospital bed, the family welcomed Stanley back home.

Teresa, the middle daughter, recalls, **“I knew we would call SpiriTrust Lutheran for hospice when it was time just as we did with my mom and my aunt.”** That time came too quickly, but it was God’s timing, and the extended Bupp family and network of support knew the steps to take. Teresa and her sister Tracy joked that,

“it took longer for the doctor to place the order for hospice than it did for the SpiriTrust Lutheran hospice staff to come see him.”

Buzzard was welcoming to the **SpiriTrust Lutheran Home Care & Hospice** staff. He even played jokes with the nurses. When one hospice nurse instructed him to squeeze her hands, you bet he squeezed with all his might.

The night of June 10, Stanley was surrounded by his family. He was playing Play-Doh with his granddaughters, but he got tired and decided to lie down. Buzzard passed away that night. Peacefully. Comfortably. At home on his farm. Just the way he wanted.



Stanley A. Bupp



TO TRUST
US
TO BE THERE

FOUNDATION EVENTS

CORNERSTONE DINNER CELEBRATES PHILANTHROPY

The **ShIPLEY Family's** unwavering commitment to the York community was recognized with the **12th Annual Cornerstone Award** on April 9, 2015. The family-owned company began over 85 years ago and is now the largest locally-owned provider of home heating energy in Central Pennsylvania. **ShIPLEY Energy** continues to serve the community through volunteering and charitable giving.

The **2015 Cornerstone Dinner** raised more than \$200,000 to support **Domestic Abuse Solutions, Financial Education & Coaching, Deaf Connections, Volunteer Income Tax Assistance, Touch-a-Life and the Senior Companion Program of SpiriTrust Lutheran.** Throughout the 12-year history of the dinner, more than \$1.9 million has been raised.

Lee Woodruff served as the keynote speaker and discussed her family's personal and remarkable journey of dealing with her husband, Bob Woodruff's, traumatic brain injury.



Bob Rundle presenting the Cornerstone Award to Bill Shipley.

HOSPICE TREE OF LIGHT

The **4th Annual Hospice Tree of Light** provided families with a time to remember their loved ones and share memories during the holiday season.

Wilson College and Lutheran Theological Seminary partnered with SpiriTrust Lutheran to host a **Tree of Light** ceremony on each campus.

Gifts to the Hospice Tree of Light ensure that hospice clients and their families receive the care they need, regardless of their ability to pay the full cost of it.

Donors dedicating lights in memory of loved ones raised \$11,000 for hospice care.



Bruce Baumgartner (center) with a golf foursome.



HOSPICE GOLF TOURNAMENT

SpiriTrust Lutheran set a record by raising more than \$67,500 at the 35th Annual Hospice Golf Tournament, held August 13 at the Chambersburg Country Club. Proceeds provide hospice care to clients and their families who cannot afford the care they need. **Since the tournament began 35 years ago, it has raised more than \$1.8 million to support the ministry of hospice.**

“The Chambersburg area and surrounding communities have come to appreciate the outstanding services provided by SpiriTrust Lutheran Home Care & Hospice.”

—Tom Carbaugh, one of the founders of the Hospice Golf Tournament

The tournament featured special guest **Bruce Baumgartner,** America's only four-time Olympic Wrestling Medalist. The Grand Prize, a golf package at the five-star Nemaocolin Woodland Resort and Mystic Rock Golf Course, was awarded to the winning foursomes from Industrial Maintenance & Repair Services, LLC and Thomas L. Geisel Funeral Home Inc.

COMMUNITY FUNDRAISERS

SpiriTrust Lutheran is grateful to our many volunteers that host fundraising events on our behalf each year. Thank you!

Founded in 2004, **Party for Poppa K** is held at Olde Homestead Golf Club in New Tripoli. Pete Kareha started the tournament in 2004 in memory of his father, “Poppa K,” who passed away from cancer earlier that year. The proceeds help support **SpiriTrust Lutheran Home Care & Hospice** in Lehigh County. The 2015 tournament met its goal by raising \$15,000.

The Cancer Survivors & Friends Golf Tournament is held annually in June at the Quail Valley Golf Club in Littlestown. In 2015, over \$3,000 was raised for hospice services in Adams County.

The 5th Annual Cedar Ridge Golf Tournament at the Cedar Ridge Golf Course raised nearly \$5,000 for hospice services.

12th Annual
Cornerstone Award

4th Annual Hospice
Tree of Light

35th Annual Hospice
Golf Tournament

Gifts provide compassionate care and help for the most vulnerable.

On behalf of those served through SpiriTrust Lutheran, thank you for your generosity in supporting the work of SpiriTrust Lutheran.

TRANSFORMATIONAL DONORS

FOUNDER'S SOCIETY: Donors whose lifetime cumulative giving (current and/or deferred) to SpiriTrust Lutheran totals \$1 million or more.

HARRY B. AND MARCELLA S. FLECK*

A gift from Harry and Marcella Fleck enabled SpiriTrust Lutheran to build the community center at The Village at Luther Ridge, where residents enjoy meals, play pool or games, exercise, use the library, check out the bulletin board to see what trips and activities are available to them, or just socialize with other residents.

THE P. H. GLATFELTER FAMILY

Five generations of Glatfelter family members have contributed regularly to the ministries of SpiriTrust Lutheran. Philip H. Glatfelter II and Philip H. III in particular, through their lifetimes, estate gifts, and grants from perpetual foundations to this day, have well exceeded \$1 million to the agency. Members of the current generations of the family continue to make SpiriTrust Lutheran and those we serve a philanthropic priority.

*denotes donors who are deceased



CARROLL F. AND IRENE S. HUNT*

Carroll and Irene Hunt made significant gifts to SpiriTrust Lutheran during their lifetimes and left a generous gift in their estate. Their estate gift was used to benefit SpiriTrust Lutheran Senior Living.

PAUL K. AND ANNA E. SHOCKEY*

Mr. and Mrs. Shockey's gift established an endowment fund to provide benevolent care to residents who have outlived their resources at The Village at Luther Ridge.

THE UNITED WAY OF YORK COUNTY

For decades, the United Way of York County has been making grants from its Community Chest to various programs of SpiriTrust Lutheran. Those grants well exceed \$1 million. Other United Way agencies across our territory have added significantly to that total. We are truly grateful for our partnership with our United Way agencies.

PRESIDENT'S SOCIETY: Donors whose cumulative lifetime giving (current and/or deferred) to SpiriTrust Lutheran totals \$100,000 or more.

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SpiriTrust Lutheran donors change and impact lives every day.

*denotes donors who are deceased

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HERITAGE SOCIETY: Recognizes individuals who died in 2015 and left SpiriTrust Lutheran a gift in their estate and living individuals who have notified the SpiriTrust Lutheran Foundation that they have made a bequest commitment to SpiriTrust Lutheran in their will, or who have committed to any other type of deferred or charitable estate gift for the benefit of SpiriTrust Lutheran.

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 Glatfelter, III Family Foundation
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 Wagman Corporate Community
 Fund of York County
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Christmas service at Memorial Lutheran Church
 in Shippensburg, Pennsylvania.



Part of the Braithwaite Trust funds were used to purchase
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St. Michael Lutheran Church, Rossville
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Trinity Lutheran Church, Greencastle
Trinity Lutheran Church, Wrightsville
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Zion Reformed United Church
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Zion Shaffers United Lutheran Church,
Seven Valleys

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Fidelity Charitable Gift Fund - Richard L.
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Liberty Mutual Foundation Match
James A. & Patricia O. Goodyear Family
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The Prudential Foundation Matching Gifts
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American Legion Auxiliary 46
American Legion Post 202

Auto Racing Club of Hagerstown
The Calumet Club
Charles J. Gillian Home Association -
AMVETS Post 172
Eichelberger High Class '49
Greater Marlboro Programs, Inc.
LeadingAge PA
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Order of the Eastern Star Chapter 392
Truist
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Upper Macungie Township Volunteer
WELCA - Trinity Lutheran Church,
East Berlin
White Rose Senior Center
York County Economic Alliance
York County Food Bank

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Clarence Bartenslager Trust



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Recognizes individuals who have made financial contributions to
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“We are all here for a reason,
we just have to be open to
the reason.”

—Spiritrust Lutheran
resident & volunteer

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We are grateful for the donors, companies, and organizations who participate in the matching gifts program as well as those who have made tribute gifts in honor or in memory of a loved one. For a full list of matching and tribute gifts, please visit www.SpiriTrustLutheran.org.



THRIVENT CHOICE

The following Thrivent Choice participants designated their Thrivent Choice Dollars to SpiriTrust Lutheran in 2015 which totaled \$10,243.

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Gifts received from January 1, 2015 through December 31, 2015 are listed in the Annual Report. We strive to achieve the greatest level of accuracy possible. If an error is discovered, please accept our apologies and kindly contact the SpiriTrust Lutheran Foundation by calling 717.854.4425 or (toll free) 888.404.3500.

FINANCIAL IMPACT

FINANCIAL HIGHLIGHTS

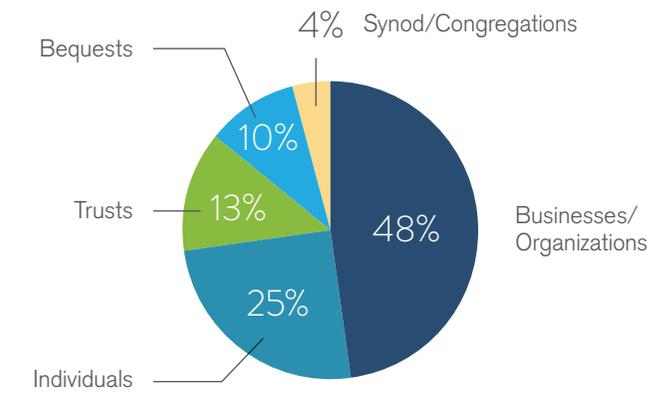
BALANCE SHEET (YEAR ENDING DEC. 31)

	2015 AUDITED	2014 AUDITED
ASSETS		
Current Assets	16,528,165	16,942,295
Investments	29,901,550	33,493,140
Pledges Receivable	801,880	1,505,052
PP&E, net	109,875,744	98,933,459
Other Assets	5,483,634	5,367,652
Total Assets	162,590,973	156,241,598
LIABILITIES		
Current Liabilities	21,467,912	16,293,148
Long-Term Debt, net	62,104,023	53,904,907
Other Liabilities	55,373,166	56,114,042
Total Liabilities	138,945,101	126,312,097
Net Assets	23,645,872	29,929,501
Total Liabilities & Net Assets	162,590,973	156,241,598

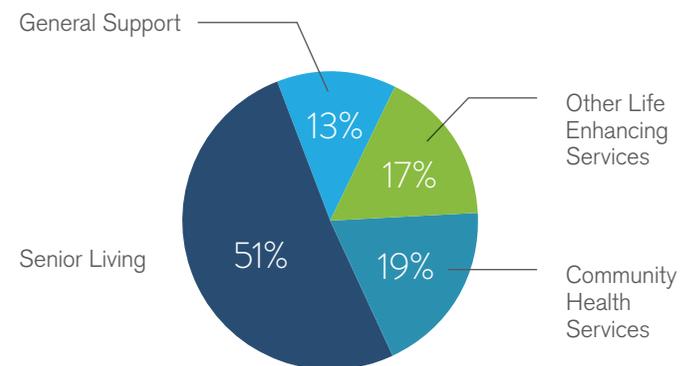
PHILANTHROPIC GIVING

In 2015, donors, such as you, contributed over \$1.3 million to support the work of SpiriTrust Lutheran. Volunteers also donated more than 101,537 hours of service valued at \$2.3 million. Thank you for the difference you make!

SOURCES OF SUPPORT IN 2015



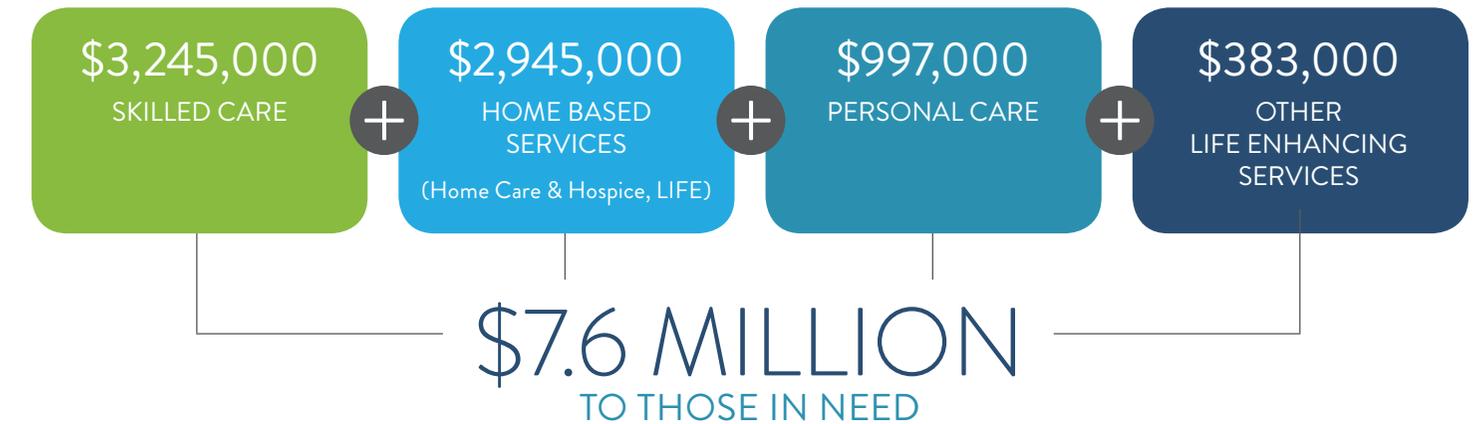
FUNDS YOUR GIFTS SUPPORTED IN 2015



COMMUNITY IMPACT

BENEVOLENT CARE

In addition to philanthropic dollars contributed by you, SpiriTrust Lutheran provided over \$7.6 million in benevolent care to those in need in our community in 2015.



OUR WORK IN NUMBERS



WORKED TOGETHER TO PROVIDE EXCEPTIONAL CARE

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A SPIRIT OF SERVICE A LEGACY OF TRUST

MESSAGE FROM THE FOUNDATION

We are honored to lead the SpiriTrust Lutheran Foundation, and to report to you, our friends and supporters, on the mission of service that your gifts to the Foundation helped make happen in 2015. The Foundation raises support for the work of SpiriTrust Lutheran, and it takes seriously the responsibility to steward the assets and legacy that have been entrusted to us. Like you, our dearest friends, we hold a deep respect for the agency, for its 65 years of service in our community, and for the 21,000 lives touched by our services and programs last year in particular. And we are deeply committed to making sure that this remarkable legacy of service continues well into the future.

That future includes things like providing long-needed skilled care at the Village at Luther Ridge in Chambersburg. It means expanding free hearing screenings so that, through early detection, children with hearing problems can get on the right track. It means building endowment funds to insure that we will be able to continue providing care wherever it's needed, regardless of ability to pay.

We are deeply grateful to the donors listed in this report, for it is you that have made what we accomplished possible in 2015. Your gifts to support programs, to help expand campuses, and to grow our future through the endowment truly humble us as we seek to advance the mission of SpiriTrust Lutheran.

Thank you seems sorely insufficient, but it is none the less said from the bottom of our hearts, and on behalf of the 21,000 men, women and children that you served through your giving last year.

Thank you for making 2015 extraordinary. And here's to an even better 2016.

Glenn Miller
Vice President of External Relations, SpiriTrust Lutheran
President, SpiriTrust Lutheran Foundation

Tony Campisi
Chair, Foundation Board of Trustees

Robert L. Rundle, President/CEO, is an ex officio member of all board